

Other Information

Wheelchair clients must be able to transfer themselves from wheelchair to car.

We can only accommodate people who have had sedation or general anaesthetics if they have an escort with them.

All of our community transport drivers are volunteers, without them we would be unable to provide this vital service.

We hope that using our service will be a happy and positive experience.

Should you have any queries or concerns please contact us.

Fares can also be paid in National Transport Tokens while still available.

THANK YOU



Volunteer Centre
Evesham



Community

Transport

Scheme

Evesham Volunteer Centre
The Lodge
Rear of Dresden House
Brick Kiln Street
Evesham
Worcestershire
WR1 4AA

Tel: Transport 01386 45035
Tel: General Enquiries 01386 40165

Office Opening Hours:
Monday - Friday, 9.30am - 1.00pm

Reg. Charity No: 1103353

Evesham Volunteer Centre's Community Transport Scheme is available for:

All holders of Worcester County Council concessionary bus pass holders i.e. older people and disabled people.

Other vulnerable people can also access the Community Transport Scheme by arrangement with the Transport Co-ordinator if they meet the following criteria.

- People who have no access to a vehicle of their own
- Have no friend, neighbour or relative to transport them
- Are unable to use public transport
- Have no access to public transport
- Are temporarily unable to use public transport due to illness or injury

Transport is available for:

- Doctors
- Dentists
- Hospital appointments
- Hairdressers
- Social visits
- Supermarket shopping

To make a Transport Request

Telephone the office on 01386 45035 between the hours of 9.30 am and 1.00 pm weekdays only. For out of hours calls there is an answerphone. Please give at least 3 working days notice of your appointment if possible.

It is your responsibility to ring the office the day before your appointment to confirm that we have a driver available, we will not call you.

The Community Transport Scheme is in constant demand and is run by volunteers. Please be aware there is only one telephone line but your call will be answered as quickly as possible.

Payment

Worcestershire County Council provide a grant to Evesham Volunteer Centre towards the Scheme's operating costs but a charge still has to be levied to passengers which includes an administration charge

A sliding fare scale is applicable for all journeys. For example, a return journey to Cheltenham of over 30 miles will cost approximately £19.00. Local trips of under 7 miles will cost approximately £3.50. It may be possible to claim back some of the travel costs and parking costs for Hospital appointments if you are in receipt of certain benefits such as Guaranteed Pension Credit. For more information visit the Finance Office at the Hospital either before or after your appointment. We also have details of how to claim retrospectively.

We would advise eligible passengers to apply for a Bus Pass as they will receive a concessionary £1.00 reduction from their total fare.

Fares have to be paid in cash at the end of each journey. Cheques cannot be accepted. Should you need to take an escort with you they will be able to travel free of charge and no administration charge will be applicable. If you wish to make a donation towards our services our drivers carry donation envelopes.